

Trelren, Polperro Road, Looe, Cornwall PL13 2JS
Tel: 01503 263918

Booking Terms and Conditions

Bookings

Bookings made through our online system are only provisionally booked and will be confirmed by ourselves via email or telephone within 24 hours. Same day bookings are only available by telephone reservation.

A deposit of £30 will be taken by Paypal through the online booking system and the remainder to be paid on departure. In the unlikely event of a double booking the deposit will be refunded.

Payment

We accept cash and debit/credit cards. A deposit of £30 per booking is required to secure a reservation. This can be made via online booking through Paypal or if a telephone booking is made the deposit can be paid by cheque. The balance is due on departure.

Special dietary needs

If you have any dietary or any other requirements please mention when booking or by telephoning 01503 263918 or email enquiries@trelren.co.uk

Arrival and departures

Rooms are available from 3pm on arrival and must be vacated by 10am on the day of departure. If you need to arrive/depart outside of these times please contact us, with as much notice as possible, to make necessary arrangements.

Cancellations

If you need to cancel your reservation please provide as much notice as possible. Advance deposits are non-refundable.

Please note

- Breakfast is included in the accommodation price.
 - Rooms are for the number stated except family room which can be used as a double room.
 - We are a no smoking property and we do not accept pets.
-